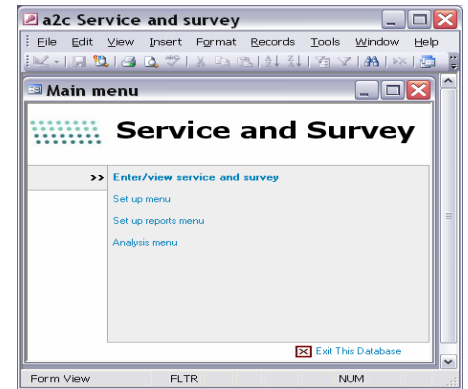


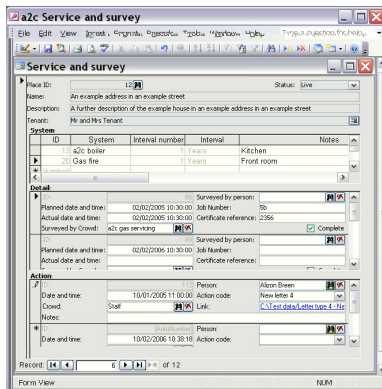
The 'a2c service and survey' module caters for the management of any servicing or surveying activity that needs to be done on a regular basis at a specific place. Examples of use would be for Gas Servicing, Lift servicing and Electric visual inspections.

Our service and survey module includes – Generation of the next service based on user defined service intervals (service intervals can be multiples of years, months, weeks, days, etc), full service history, full actions log against each service, automatic letter production, comprehensive reporting, people and places information such as tenants and contractors, and much more.



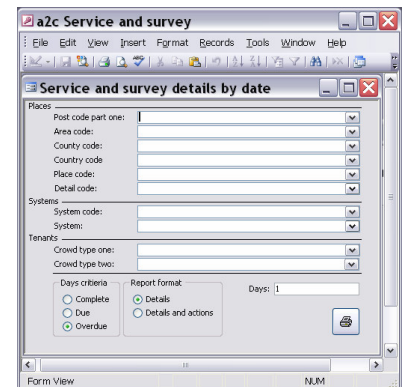
### Day to day use

- Each location (block of flats, house office, etc) can have multiple systems within it e.g. a gas boiler, a gas fire and an electrical system.
- Completion of a service or survey generates the next based on the user defined service intervals for the system being serviced
- Full service history
- For each service a full log of actions
- Automatic letter generation for relevant action types
- Letters are automatically saved and a hyper link added to the action so that the user has direct access back to the letter produced
- Actions can be limited so that, for example, only one letter of each type can be sent



### Reports

- A comprehensive set of reports including:
  - Static data lists such as places and people
  - Service listings
  - Systems in place
- Selection available includes:
  - date ranges
  - place based criteria such as post code and area code
  - system based criteria such as system type (e.g. gas boiler)
  - tenant based criteria
  - types of service e.g. overdue
  - and much more.
- User definable banded columns for days taken analysis
- Percentages and counts included in total blocks
- Detail and summary options



a2 service and survey is built upon a selection of 'static' information – that includes:

- Places – House names, numbers, streets, post codes, area code, current tenant ,etc
- People information – crowds being groups of people including tenancies, staff and within those optional lists of individuals and contact details
- Systems – details about the appliances in the field

Based on Access for easy user defined reporting. The back end data is separate to support network configurations and so could be another database such as SQL.

Access backend based 5 user version - Initial licence £2,000 + VAT, annual maintenance £500 + VAT, 1.5 days recommended training at £500 per day + VAT. Set up costs for up to 5 users included in training price • Help with imports or integration is available at additional cost • SQL costs on asking